

November 13, 2020



Dear Residents and Families/Representatives,

As we previously reported, we now have 1 staff member with a positive covid-19 result, which brings the total number of positive COVID cases in our facility since the onset of this pandemic to six. The positive employee has had no contact with any residents or other staff members since their first symptoms were present. We will be following all CDC guidelines as to when each employee can return to work.

We are diligently monitoring all residents and other staff for any signs or symptoms and will notify you with any changes as soon as they become available.

Our staff continues to practice the enhanced safety precautions we have previously reported to you through our website and we are closely monitoring the recommendations of our federal, state and local health officials regarding all aspects COVID-19 from mass testing to visitation recommendations.

At this time, the Centers for Medicare and Medicaid Services (“CMS”), the Centers for Disease Control (“CDC”) and our state health officials are still requiring we restrict social visitation and only allow essential personnel in the facility. Please understand these restrictions are in place to reduce the risk of transmission of COVID-19 in our facility and to keep our residents safe.

If you need to bring anything to your loved one, please bring it by the front office. We will quarantine it for 72 hours and then hand deliver it to your loved one. We ask that it is non-perishable, in a sealed box or bag, and labeled with your loved one’s name and date of delivery.

We understand how difficult it has been to not see and visit your loved ones over the past several months; we appreciate your patience and understanding during this time. Until it is safe to allow visitors, please remember that we encourage you to stay in touch with your loved ones through video chats, emails, letters, and phone calls. Please let us know if you are having trouble connecting with your loved one and we will be more than happy to facilitate your communication.

Please remember to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns, please feel free to contact us directly at 575-623-7097.

Sincerely,

Dereje Sebssibie
Administrator