

COVID-19 NOTIFICATION

November 12, 2020

Number of additional confirmed COVID-19 cases in the last 24 hours: 1

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 575-623-7097.

November 13, 2020



Dear Residents and Families/Representatives,

As we previously reported, we now have 1 staff member with a positive covid-19 result, which brings the total number of positive COVID cases in our facility since the onset of this pandemic to six. The positive employee has had no contact with any residents or other staff members since their first symptoms were present. We will be following all CDC guidelines as to when each employee can return to work.

We are diligently monitoring all residents and other staff for any signs or symptoms and will notify you with any changes as soon as they become available.

Our staff continues to practice the enhanced safety precautions we have previously reported to you through our website and we are closely monitoring the recommendations of our federal, state and local health officials regarding all aspects COVID-19 from mass testing to visitation recommendations.

At this time, the Centers for Medicare and Medicaid Services (“CMS”), the Centers for Disease Control (“CDC”) and our state health officials are still requiring we restrict social visitation and only allow essential personnel in the facility. Please understand these restrictions are in place to reduce the risk of transmission of COVID-19 in our facility and to keep our residents safe.

If you need to bring anything to your loved one, please bring it by the front office. We will quarantine it for 72 hours and then hand deliver it to your loved one. We ask that it is non-perishable, in a sealed box or bag, and labeled with your loved one’s name and date of delivery.

We understand how difficult it has been to not see and visit your loved ones over the past several months; we appreciate your patience and understanding during this time. Until it is safe to allow visitors, please remember that we encourage you to stay in touch with your loved ones through video chats, emails, letters, and phone calls. Please let us know if you are having trouble connecting with your loved one and we will be more than happy to facilitate your communication.

Please remember to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns, please feel free to contact us directly at 575-623-7097.

Sincerely,

Dereje Sebssibie
Administrator

WEEKLY UPDATE

11/19/2020



Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had zero residents and six staff members test positive for COVID-19. The five staff members, who tested positive for COVID-19, have recovered since and returned back to work. The sixth staff member has also recovered and will be scheduled to return back to work soon. We have not had any new positive test results to report at this time.

As you know, we have been preparing to safely allow visitors at our facility and we are so excited to for you to see your loved ones. As we previously reported, there are many factors that determine when a facility can open up for visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility.

As the number of reported Covid-19 Cases grows in New Mexico, restrictions have been reimplemented throughout the state. At this time, the Centers for Medicare and Medicaid Services ("CMS"), the Centers for Disease Control ("CDC") and our state health officials are still requiring we restrict social visitation and only allow essential personnel and compassionate care situation in the facility. Please understand these restrictions are in place to reduce the risk of transmission of COVID-19 in our facility and to keep our residents safe. At this point, the New Mexico Department of Health has issued a plan for reopening outside and inside visitation but unfortunately this does not apply to our county as the county's current positivity rate reaches at 25.1% as of 11/17/2020. We will keep you up to date when this change and we can begin to make these appointments.


We understand how difficult it has been to not see and visit your loved ones over the past several months; we appreciate your patience and understanding during this time. Until it is safe to allow visitors, please remember that we encourage you to stay in touch with your loved ones through video chats, emails, letters, and phone calls. Please let us know if you are having trouble connecting with your loved one and we will be more than happy to facilitate your communication.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at (575) 623-7097.

Sincerely,



Dereje Sebssibie
Administrator

COVID-19 NOTIFICATION

November 23, 2020

Number of additional confirmed COVID-19 cases today: 1

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 575-623-7097.



Thanksgiving Update

Dear Residents/Families/Friends,

As Thanksgiving quickly approaches this week, we want to take a moment to thank you for your continued support throughout this pandemic. Our facility has faced unprecedented challenges over the last eight months and we appreciate your patience and understanding as we do our best to ensure your loved ones remain safe.

We are extremely grateful that you have entrusted your loved ones to our care and we are making every effort to provide our residents with a wonderful Thanksgiving. And while the recent rise in COVID-19 cases all over the country has affected how we all are celebrating this holiday, our facility is going to have a special thanksgiving lunch on Thursday, November 26th. The menu includes but is not limited to: Roasted Turkey with Gravy, Green Bean Casserole, Seasoned Bread Stuffing, Mash Potato, Pumpkin Pie and Dinner Roll.

Also, as a reminder, visitations for the holiday are as follows: Window visit, video chats, emails, letters, as well as phone calls. Please let us know if you are having trouble connecting with your loved one and we will be more than happy to facilitate your communication.

As a reminder, our total number of cases to date are as follows: Zero residents and seven staff members have tested positive for COVID-19. Our regular weekly updates will resume next week and we will continue to update you on our website if we receive notifications of new confirmed cases of COVID-19. As always, if you have any questions or concerns please don't hesitate to contact us directly.

On behalf of the entire staff at Sunset Villa Care Center, I wish you a happy and safe Thanksgiving.

Sincerely,

Dereje Sebssibie

Administrator

COVID-19 NOTIFICATION

November 28, 2020

Number of additional confirmed COVID-19 cases:

11/27/20 - 1

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 575-623-7097.

COVID-19 NOTIFICATION

November 30, 2020

Number of additional confirmed COVID-19 cases:

11/28/20 – 1

11/29/20 - 3

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 575-623-7097.

WEEKLY UPDATE

11/06/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had zero residents and five staff members test positive for COVID-19. The five staff members, who tested positive for COVID-19, have recovered since and returned back to work. We have not had any new positive test result to report at this time.

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Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at (575) 623-7097.

Sincerely,

A handwritten signature in black ink, appearing to read 'Dereje Sebssibie', with a long horizontal flourish extending to the right.

Dereje Sebssibie
Administrator