

September 24, 2020



WEEKLY UPDATE

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update to inform you of the status of COVID-19 in our facility. Since our last update we have had no new confirmed cases of COVID-19 so our total number of positive cases remains at 3 staff members.

None of the staff members have had contact with any residents or other staff members since their first symptoms were present. We will be following all CDC guidelines as to when each employee can return to work. We will continue our regular testing of residents as well as staff at this time and if anyone does return with an asymptomatic positive result, we will notify you as soon as possible.

We are diligently monitoring all residents and other staff for any signs or symptoms and will notify you with any changes as soon as they become available.

Our staff continues to practice the enhanced safety precautions we have previously reported to you through our website and we are closely monitoring the recommendations of our federal, state and local health officials regarding all aspects COVID-19 from mass testing to visitation recommendations.

If you need to bring anything to your loved one, please bring it by the front office. We will quarantine it for 72 hours and then hand deliver it to your loved one. We ask that it is non-perishable, in a sealed box or bag, and labeled with your loved one's name and date of delivery.

We understand how difficult it has been to not see and visit your loved ones over the past several months; we appreciate your patience and understanding as we work towards reopening our facility for visitation. Until it is safe to allow visitors, please remember that we encourage you to stay in touch with your loved ones through video chats, emails, letters, and phone calls. Please let us know if you are having trouble connecting with your loved one and we will be more than happy to facilitate your communication.

Please remember to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns, please feel free to contact us directly at 575-623-7097.

Sincerely,

A handwritten signature in black ink, appearing to read "Dereje Sebssibie", written over a light blue horizontal line.

Dereje Sebssibie
Administrator