

**September 3, 2020**



Dear Residents and Families/Representatives,

As of today, our facility continues to be proud to report no additional confirmed cases of COVID-19. We will continue our regular testing of residents and staff at this time and if anyone does return with an asymptomatic positive result, we will notify you as soon as possible.

Our staff continues to practice the enhanced safety precautions we have previously reported to you through our website and we are closely monitoring the recommendations of our federal, state and local health officials regarding all aspects COVID-19 from mass testing to visitation recommendations.

As the number of reported Covid-19 Cases grows in New Mexico, restrictions have been implemented throughout the state. At this time, the Centers for Medicare and Medicaid Services (“CMS”), the Centers for Disease Control (“CDC”) and our state health officials are still requiring we restrict social visitation and only allow essential personnel in the facility. Please understand these restrictions are in place to reduce the risk of transmission of COVID-19 in our facility and to keep our residents safe.

If you need to bring anything to your loved one, please bring it by the front office. We will then hand deliver it to your loved one. We still ask that no outside food from restaurants be brought into the facility, any snacks or drinks need to be in a sealed box or bag, and labeled with your loved one’s name and date of delivery.

We understand how difficult it has been to not see and visit your loved ones over the past several months; we appreciate your patience and understanding during this time. Until it is safe to allow visitors, please remember that we encourage you to stay in touch with your loved ones through video chats, emails, letters, and phone calls. Please let us know if you are having trouble connecting with your loved one and we will be more than happy to facilitate your communication.

Please remember to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

Included in this letter is the facility consent form for flu and pneumonia. Please fill this out and return to the facility as soon as possible. We will be receiving our flu vaccine soon and it is highly recommended that we administer to each resident to help prevent illness during this time. If you have any questions or concerns please feel free to call any time.

If you have any questions or concerns, please feel free to contact us directly at 575-623-7097.

Sincerely,



Dereje Sebssibie  
Administrator